
Hydronix Privacy and Personal Data Protection Policy

Hydronix takes data protection very seriously and will take great care with any personal information that you may provide. Any data that you provide to Hydronix will be treated in accordance with the General Data Protection Regulations to protect your personal information and privacy. You will find detailed information below about how we handle and process your data.

The information in this policy applies to all systems, people and processes that constitute Hydronix information systems. This includes but is not limited to board members, directors, employees and other third parties who have access to Hydronix Ltd systems.

1 Personal Data

The personal data that Hydronix collects from you may include your name, the name of the company that you are employed by, your email address, postal address and your telephone number.

1.1 Data Collection

Hydronix will only collect personal data from its website through the completion of various forms by you.

Hydronix may also collect some data through the use of Cookies on the Hydronix website (Please refer to the relevant section on the website for further information).

Hydronix may also collect personal data from you following a phone call or email undertaken by you to Hydronix Ltd.

Details of this policy and your rights to data protection will also be clearly available on any Hydronix exhibition stand. It is accepted by you that the giving of your business card to a Hydronix employee or approved third party at a trade exhibition provides your consent to this policy, and for Hydronix to hold and process your personal data solely for the purpose of undertaking business with you.

2 How Hydronix will use your Personal Data

Hydronix will only use your personal data to respond to you following a request for information or to be able to complete business transactions with you under the “Legitimate Interests” lawful basis for processing as defined by the General Data Protection Regulation.

Hydronix requires specific additional consent in order to be able to send you information about our products and services that may be of interest to you. This consent will be held separately and you have the legal right to withdraw this at any time.

3 Sharing Personal Data with Third Parties

Hydronix will not sell, share, rent or otherwise make available your personal data to other parties, with the exception of providing information to Hydronix approved third parties who perform services on our behalf, and have a need to access your information in connection with those services.

The third parties with whom we may need to share your data include:

- Hydronix Associates in countries outside the UK who share our data processing systems.
- Resellers of Hydronix products who need to have access to your data to be able to contact you.
- Law enforcement authorities or Government Agencies in order to comply with any legal obligation or court order.

4 Data Retention

Hydronix will only retain your personal data for as long as required by either legal or statutory requirements or by the need to retain your data for legitimate business interests.

5 Withdrawing Consent

You can withdraw your consent to Hydronix holding your personal data for marketing purposes at any time by writing to Hydronix Ltd at the address listed below. Hydronix will acknowledge receipt of your letter and will remove your personal data from its systems. Hydronix will also ensure that this request is forwarded to any third parties with whom Hydronix has shared your data.

6 Children

Hydronix understands the importance of protecting children's privacy and does not knowingly collect any data from persons under the age of 18.

7 Data Security

Hydronix has in place appropriate technological and operational security systems designed to protect your identifiable personal data from loss, misuse, alteration or destruction. Only Hydronix authorised employees and approved third parties (see Section 3) will have access to any data provided by you. All Hydronix employees and approved third parties are obligated to maintain data confidentiality.

Although Hydronix takes steps that are generally accepted as industry standard to protect your data, Hydronix cannot guarantee that your data will not become accessible to unauthorised persons and cannot be held responsible for any actions resulting from a breach of security when information is supplied over the Internet or any public computer network.

8 Breach Notification

It is Hydronix Ltd's policy to be fair and proportionate when considering the actions to be taken to inform affected parties should a breach of personal data occur. Hydronix Ltd will work in accordance with the guidelines of the GDPR and to its internal security response procedures.

9 Access Rights

You have a right to request a copy of the personal data that Hydronix holds about you and details of how Hydronix uses that data. This can be done by following the process in Section 12.

If any of the data held is incorrect or out of date please contact Hydronix in writing and we will amend our records where appropriate.

10 Governing Law and Jurisdiction

This legal notice shall be governed by English law.

Hydronix complies with all applicable laws and regulations. It may be necessary in order to comply with these laws and regulations to provide a copy of your personal data to legal and regulatory authorities if obliged to do so.

11 Additional Information

Hydronix may amend this policy from time to time and while we make every effort to ensure that the latest version is easily available, we would recommend that you contact Hydronix to request a copy of the current version if required.

12 Contact Hydronix

If you have any questions about this Privacy statement, or about the way that Hydronix collects and uses your personal data, or think that Hydronix may hold incorrect information about you, or you would like a copy of your personal data held by Hydronix please contact Hydronix in writing at the address below. Please note that Hydronix will need to verify your identify before providing any information.

Under the terms of the GDPR you have a right to lodge a complaint against Hydronix with a relevant supervisory authority once you have tried to resolve any issue with us.

13 Registered Office

Hydronix Limited
Units 11-12 Henley Business Park
Pirbright Road
Normandy
Guildford
Surrey
GU3 2DX
UK

Registered Number: 1609365