

Hydronix Cookie Policy

The Hydronix website stores and retrieves information on your internet browser using cookies. This policy will explain what cookies are and how they are used in the Hydronix website. It will also detail which cookies are used and why they are used as well as your rights to accept or reject them.

1 What are Cookies?

Cookies are small text files that are placed on your computer or mobile device by a server when you visit a website. They allow Hydronix to know when you have visited our website and how you interacted with us so that we can continue to improve your visitor experience. They also allow some of the functions of our website to work in a more efficient way. These cookies last either for the duration of your visit or for repeat visits and contain anonymous information, the site name and some text and can only be read by the website server that placed the cookie.

All cookies have an owner which tells you who the cookie belongs to. The owner is the domain specified in the cookie. Cookies set by the website owner (Hydronix) are called “First Party Cookies”. Hydronix uses these to enable the functionality of its website forms or interactive tools. It also uses First Party Cookies to provide analytical information about how each visitor interacts with the Hydronix website.

Third Party Cookies are placed on a visitor’s computer by a domain other than the one that you are visiting. These are typically used by companies who advertise on other company’s website. Hydronix does not allow advertising by any other company on its website.

2 Why does Hydronix use Cookies?

Some cookies are required for technical reasons to enable functionality in certain areas of the Hydronix website to work, and we refer to these as “Session” cookies. Hydronix will set a session cookie only in response to actions made by you which amount to interaction with a website tool, a request for services or the completion of a form. Because these cookies are necessary to provide functionality you cannot refuse them without impacting how these interactive items work. You can set your browser to block or alert you about these cookies but this will mean that some functions will not be available to you. Session cookies are set to automatically expire by the Hydronix web server after the form or interactive tool has been completed.

Other cookies enable Hydronix to analyse how the website is used. We refer to these as “analytics cookies”. These cookies collect information that is used in aggregate form to help Hydronix to measure and improve the performance of our website. They help us to understand where are visitors come from, which pages are the least and most popular and to see how visitors move around the website. Any information collected is anonymous and Hydronix will not make any attempt to identify you. Hydronix uses Google Analytics to provide this service in the form of first party cookies. Hydronix also places a First Party Cookie for Twitter; this is directly linked to the Hydronix Twitter account and is used for analytical data purposes only. Any data collected is for Hydronix use only and is not shared with any other party. If you have enabled a Do Not Track browser setting this will be honoured by the Hydronix website and we will not include your visit in our statistics.

3 Hydronix uses the following cookies

Cookie Type	Name	Purpose
First Party Cookie - Session	PHPSESSID	For the sole purpose of carrying out the transmission of a communication over an electronic communications network. For example sending data to Hydronix after completing a form.
First Party Cookie - Analytics	Google Analytics	For the sole purpose of collecting anonymous data for analytical purposes.
First Party Cookie - Analytics	Twitter	For the sole purpose of collecting anonymous data for analytical purposes.
First Party Cookie	Team Viewer	Team Viewer cookies are used as support software for remote access to a computer. This will only be implemented by mutual agreement between a member of the Hydronix Technical Team and the website user.

4 Withdrawing Cookie Consent

Cookies are generally harmless but you may not want your web browser to store them. It is possible to block them or delete them completely. This can be done in the preferences option of your web browser and you should refer to your browser help files for details on how to do this.

5 Personal Data Collection

In some cases, such as the completion of website forms, Hydronix will collect personal information through the use of cookies in order to be able to respond to you. Details of what data we collect and how we store and process it is available in the Hydronix Privacy and Personal Data Protection Privacy Policy (Document Number: HD807) .

6 Governing Law and Jurisdiction

This legal notice shall be governed by English law.

7 Registered Office

Hydronix Limited

7 Riverside Business Centre

Walnut Tree Close

Guildford, Surrey, GU1 4UG

Registered Number: 1609365